

ACRONYMS - ALPHABETICALLY

24x7	Around-the-Clock Maintenance
A	Amperes
ABC	Alcoholic Beverage Commission
ABWA	American Business Women Association
ACD	Automatic Call Distribution System
ACH	Automated Clearing House (vehicle to move money from bank accounts)
ACO	Animal Control Officer
AD	Active Directory
ADA	Americans With Disabilities Act
ADMIN	Administration
ADORE	Automated Observation Reports and Evaluations
ADV	Advertising Cost
AEAP	Association of Administrative and Executive Professionals
AED	Automated External Defibrillator
AICP	American Institute of Certified Planners
AICPA	American Institute of Certified Public Accountants
ALI	Automatic Location Indicator
ANI	Automatic Number Indicator
AP or A/P	Accounts Payable
APA	American Planning Association
APCO	Association of Public Safety Communicators Organization
APPA	American Public Power Association
APWA	American Public Works Association
AS	Application Server
AURSI	Advanced Utility Resources & Supply, Inc.
AWWA-WEA	American Water Works Association – Water Environment Association
BLET	Basic Law Enforcement Training
BMP	Bitmap
BOLO	Be On The Lookout
BS	Bachelor of Science
BVP	Ballistic Vest Program
BY	Bankruptcy
C/S	Client Server
CAD	Computer Aided Dispatch
CAGP	Carolina Association of Governmental Purchasing
CAL	Client Access License
CALEA	Commission on Accreditation for Law Enforcement
CAMA	Coastal Area Management Act
CAPT	Captain
CASE	Computer-Aided Software Engineering
CB	Current Budget
CBT	Computer-Based Training
CCC	Craven Community College
CCFA	Craven County Firemen's Association
CCSD	Craven County Sheriff's Office
CD	Community Development

CD	Compact Disk
CDBG	Community Development Block Grant
CDL	Commercial Driver's License
CEHS	Carolina East Health System
CER	Cisco Emergency Responder
CERT	Citizens Emergency Response Team
CFS	Call For Service
CIMS	Cemetery Information Management System
CIP	Capital Improvement Plan
CIS	Customer Information System
CIS	Criminal Investigations Section
CMDR	Commander
CNP	Cut Off for Nonpayment
CO	Certificate of Occupancy
COBA	Consolidated Omnibus Budget Reconciliation Act
COMM	Communication Center
CP	Coincident Peak
CPE	Continuing Professional Education
CPR	Cardio Pulmonary Resuscitation
CPS	Child Passenger Safety
CPU	Central Processing Unit
CRSWMA	Coastal Regional Solid Waste Management Authority
CS	Criminal Summons
CTO	Communications Training Officer
CURISA	Carolina Urban Regional Information Systems Association
CUS	Civilian Unit Supervisor
CY	Current Year
DB	Database
DBA	Database Administrator
DBMS	Database Management System
DC	Deputy Chief
DCI	Division of Criminal Information
DEA	Drug Enforcement Agency
DEBT SETOFF	Unpaid bills collected via State tax refund garnishment
DHCP	Dynamic Host Configuration Protocol
DID	Direct Inward Dialing
DLC	Date of Last Contact
DNS	Domain Name Server
DOA	Dead On Arrival
DOB	Date of Birth
DOI	Department of Insurance
DOT	Department of Transportation
DOW	Date of Warrant
DR	Disaster Recovery
DSM	Demand Side Management
EA	Enterprise Agreement
EAP	Employee Assistance Program
ECALEE	Eastern Carolina Association of Law Enforcement Executive
ECC	Eastern Carolina Council
ECU	East Carolina University
EEO	Equal Employment Opportunity

EEOC	Equal Employment Opportunity Commission
EMS	Emergency Medical Services
EOC	Emergency Operations Center
EPA	Environmental Protection Agency
EQT	Equipment
EQMT	Equipment
ERECEIVABLES	Payments made by customers' using online banking
ERIC	Eastern Regional Information Center
F/S	Fire Specialist
F/S #1	Fire Station #1 (Headquarters)
F/S #2	Fire Station #2
F/S #4	Fire Station #4
F/Y	Fiscal Year
F-11	Defensive Tactics Review
FC	Foreclosure
FCB	First Citizens Bank
FCC	Federal Communications Commission
FEMA	Federal Emergency Management Agency
FIU	Forensics Investigative Unit
FLSA	Fair Labor Standards Act
FMLA	Family and Medical Leave Act
FO	Fiber Optic
FOG Program	Fat, Oil, and Grease Program
FS	File Server
FTA	Failure to Appear
FTE	Full-time Equivalent
FTE	Full Time Equivalent
FY	Fiscal Year
FYE	Fiscal Year End
G.S.	General Statute
GAAFR	Governmental Accounting, Auditing, and Financial Reporting
GAAP	Generally Accepted Accounting Principals
GAR	Garnishment
GB	Gigabyte (also called Gig)
GC	Garnishment Cost
GDS	Garbage Disposal Services, Inc.
GF	General Fund
GFOA	Government Finance Officers Association
GHSP	Governor's Highway Safety Program
GIF	Graphics Interchange Format
GIS	Geographic Information System
GISP	Geographic Information System Professional
GPS	Global Positioning Satellite
GR	Gross Receipts
GWO	Garage Work Order
HazMat	Hazardous Material
HB	House Bill
Helo Pad	Helicopter Pad at CEHS
HIPAA	Health Insurance Portability and Accountability Act

HOL	Holiday
HP	Hewlett Packard Company
HTML	Hypertext Markup Language
HTTP	Hypertext Transfer Protocol
HVAC	Heat Ventilation Air Condition
HW	Hardware (Computer Equipment Visible)
I-9	Employment Eligibility Verification Form
IA	Internal Affairs
IAAI	International Association of Arson Investigators
IAFC	International Association of Fire Chiefs
ICC	International Code Council
ICMA	International City Manager Association
ICS	Incident Command System
ID	Investigations Division
INT	Interest
INTOX	Intoxilizer
IP	Internet Protocol
IP or I/P	Installment Purchase
IPv6	IP Version 6
IRS	Internal Revenue Service
ISAAC	Information Sharing and Analysis Center
ISO	Insurance Services Office
ISP	Internet Service Provider
ISU	Information Service Unit
IT	Information Technology
IU	Intelligence Unit
JAG	Justice Assistance Grant
JCPC	Juvenile Crime Prevention Council
JE or JV	Journal Entry
JPEG	Joint Photographics Experts Group (also called JPG)
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KB	Keyboard
KSA	Knowledge, Skills and Abilities
kV	Kilo Volts
kVA	Kilo Volt Amperes – one thousand volt amperes
KVM	Keyboard Video Monitor
kW	Kilo Watts
kWh	Kilo Watt hours – one thousand watt hours
LAN	Local Area Network
LB	Lockbox
LDH	Large Diameter Hose
LE	Law Enforcement
LERMS	Law Enforcement Records Management Systems
LINX	(L)aw Enforcement (In)formation E(X)change
LKD	Last Known Direction
LM	Load Management
LMS	LAN Management System
LN	Lien
LNBA	Lower Neuse Basin Association
LNSORD	Liens Ordinance

LOCKBOX	Payment of bills processed by a bank
LSW	Last Seen Wearing
LT	Lieutenant
Mags	Magistrate
MB	Megabyte (also called Meg)
MC	Municipal Code
MCU	Major Case Unit
MDC	Mobile Data Computers
MDT	Mobile Data Terminal/Computer
ME	Month End
MHC	Minimum Housing Code
MISCCOLL	Miscellaneous Collections
MISCOVT	Miscellaneous Overpayment
MMQ	Martin Marietta Quarry Reclamation Facility
MPOI	Master Police Officer I
MPOII	Master Police Officer II
MPOIII	Master Police Officer III
MS	Microsoft
MSD	Municipal Service District
MV	Motor Vehicles
MVA	Mega Volt Amperes – one million volt amperes
MVIN	Move In (Turn On Service)
MVOT	Move Out (Turn Off Service)
MW	Mega Watts
N/A	Not Applicable
NAS	Network Attached Storage
NAT	Network Address Translation
NB1	New Bern Tax General Fund
NB7	New Bern Seven WWTP (located in Township No.7)
NBD	Next Business Day Maintenance Response
NBPD	New Bern Police Department
NCAAO	North Carolina Association of Assessing Officers
NCACPA	North Carolina Association of Certified Public Accountants
NCAFC	North Carolina Association of Fire Chiefs
NCAMES	North Carolina Association of Municipal Electric Systems
NCAPA	North Carolina Chapter of the American Planning Association
NCAREMS	North Carolina Association of Rescue & Emergency Medical Services, Inc.
NCAWARE	North Carolina Warrant Repository
NCAZO	North Carolina Association of Zoning Officials
NCCMA	North Carolina City/County Managers Association
NCDENR	North Carolina Department of Environment and Natural Resources
NCDOL	North Carolina Department of Labor
NCDOT	North Carolina Department of Transportation
NCDWQ	North Carolina Division of Water Quality
NCEM	North Carolina Emergency Management
NCEMPA	North Carolina Eastern Municipal Power Agency
NCGFOA	North Carolina Government Finance Officers Association
NCGS	North Carolina General Statutes
NCHEC	North Carolina History Education Center
NCHFA	North Carolina Housing Finance Agency

NCIAAI	North Carolina International Association of Arson Investigators
NCIC	National Crime Information Center
NCJA	North Carolina Justice Academy
NCLGBA	North Carolina Local Government Budget Association
NCLGIA	North Carolina Local Government Investment Association
NCLM	North Carolina League of Municipalities
NCPWS	North Carolina Public Water Supply Section
NCRWA	North Carolina Rural Water Association
NCSFA	North Carolina State Firemen's Association
NCTCA	North Carolina Tax Collectors Association
NCWOA	North Carolina Water Works Operators Association
NEC	National Electric Code
NESC	National Electric Safety Code
NetBIOS	Network Basic Input Output System
NFA	National Fire Academy
NFPA	National Fire Protection Association
NIMS	National Incident Management System
NLC	National League of Cities
NLETS	National Law Enforcement Telecommunications Systems
NRCA	Neuse River Compliance Association
NRCDC	Neuse River Community Development Corporation
NU	Narcotic Unit
OAI	Office Assistant II
OAI	Office Assistant III
OCA	Agency Case Number
OCEDETF	Organized Crime Drug Enforcement Task Force
ODBC	Open Database Connectivity
OFA	Order for Arrest
OLN	Operators License Number
OOC	Office of the Chief
OODBMS	Object Oriented DBMS
OPC	Official Payments Corp. (process payments via phone & web)
OPEB	Other Post-Employment Benefits
OPS	Operations Division
ORI	Original Routing Identifier
OSFM	Office of State Fire Marshal
OSHA	Occupational Safety and Health Administration
OTC	Over-the-Counter Payments
OTDR	Optical Time Domain Reflectometer
OVPTS	Overpayments
P&P	Probation and Parole
P25	APCO code, all radios must be interoperable w/o brand restriction
PC	Personal Computer
PCO	Parking Control Officer
PE	Professional Engineer
PEN	Penalty
PERF	Police Executive Research Forum
PI	Planning and Inspections
PIO	Public Information Officer

PIXEL	Picture Element
PL	Privilege License
PMU	Property Management Unit
PO	Purchase Order
PO	Police Officer
PO REQ	Purchase Order Request
POB	Place of Birth
POV	Privately Owned Vehicle
PP	Prepaid
PPE	Personal Protective Equipment
PPV	Positive Pressure Ventilation (fan)
PRI	Primary Rate Interface
Prof Std	Professional Standards Division
PSN	Project Safe Neighborhood
PST	Police Service Technician
PURPA	Public Utility Regulatory Policies Act of 1978
PVA	Public Vehicular Area (Parking Lot)
PW	Public Works
PY	Prior Year
R&M	Repair and Maintenance
RCNP	Reconnect for Nonpayment
RDBMS	Relational Database Management System
RFP	Request For Proposal
ROCIC	Regional Organized Crime Information Center
RP	Responsible Person
RPT	Report
S&M	Service and Maintenance
S.L.	Session Law
S.T.E.P. System	Septic Tank Effluent Pump Sewer Collection System (in Township No.7)
SAN	Storage Area Network
SBI	State Bureau of Investigation
SC	Show Cause
SCADA	Supervisory Control and Data Acquisition
SCBA	Self Contained Breathing Apparatus
SCU	Street Crimes Unit
SD	Special District Tax Special Fund or Special District (short for MSD)
SEPA	Southeastern Power Administration
SERC	State Emergency Response Commission
SGT	Sergeant
SHP	State Highway Patrol
SIC	Sick Leave
SIS	Special Investigation Section
SJ	Sun Journal
SO	Service Order
SOP	Standard Operating Procedure
SQL	Structured Query Language
SRO	School Resource Officer
SRT	Special Response Team
SS	Support Services

STL	Short Term Lease
SW	Software (Computer Equipment Not Visable)
SYSOVT	System Overpayment
TA	Transition Authority
TAC	Terminal Agency Coordinator
TCP/IP	Transmission Control Protocol / Internet Protocol
TIC	Thermal Imaging Camera
TPA	Third-Party Administrator
TRT	Technical Rescue Team
TSC	Terrorist Screening Center
UCCX	Unified Call Center Express
UCSS	Unified Communications Software Subscription
UNC	Universal Naming Convention
URL	Uniform Resource Locator
USAR	Urban Search And Rescue
USDOL	United States Department of Labor
UTL	Unable To Locate
VAC	Vacation
VB	Visual Basic
VFIS	Volunteer Fireman Insurance Services
VIPER	State Radio System
VM	Voice Mail
VoIP	Voice Over Internet Protocol
WAN	Wide Area Network
WC	Worthless Check or Worker's Compensation
WC	Workers' Compensation
WEF	Water Environment Federation
WFA	Warrant For Arrest
WHSE REQ	Warehouse Requisition
WO	Work Order
WO	Write-off
WPCSOCC	NC Water Pollution Control System Operators Certification Commission
WR	Wholesale Receipts
WTP	Water Treatment Plant
WWTP	Waste Water Treatment Plant
WYSIWYG	What You See Is What You Get
XFMR	Transformer
YE	Year End
YTD	Year to Date

ACRONYMS - BY DEPARTMENT

ADMINISTRATION

AEAP	Association of Administrative and Executive Professionals
ICMA	International City Manager Association
NCCCMA	North Carolina City/County Managers Association
NCLM	North Carolina League of Municipalities

ELECTRIC DEPARTMENT

A	Amperes
APPA	American Public Power Association
CP	Coincident Peak
DSM	Demand Side Management
GIS	Geographic Information System
GPS	Global Positioning Satellite
kV	Kilo Volts
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NESC	National Electric Safety Code
PE	Professional Engineer
PURPA	Public Utility Regulatory Policies Act of 1978
SCADA	Supervisory Control and Data Acquisition
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IPv6	IP Version 6
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SCBA	Self Contained Breathing Apparatus
TIC	Thermal Imaging Camera
TRT	Technical Rescue Team
USAR	Urban Search And Rescue

GOVERNING BOARD

MC	Municipal Code
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HUMAN RESOURCES

ADA	Americans With Disabilities Act
CDL	Commercial Driver's License
COBA	Consolidated Omnibus Budget Reconciliation Act
EAP	Employee Assistance Program
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TAC	Terminal Agency Coordinator
TSC	Terrorist Screening Center
UTL	Unable To Locate
VIPER	State Radio System
VOIP	Voice over Internet Protocol
WC	Worthless Check or Worker's Compensation
WFA	Warrant For Arrest

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