

OFFICE OF INTERNAL AFFAIRS

Complaints Received Each Month During 2011, Internal/Division Level

| | | | | | | | |
|----------------------------------|-----|-------|-----|-----------|-----|----------|-----|
| January | 1/0 | April | 2/1 | July | 2/0 | October | 1/0 |
| February | 2/0 | May | 1/1 | August | 2/0 | November | 2/0 |
| March | 0/0 | June | 2/0 | September | 5/1 | December | 2/0 |
| Complaints Received Each Quarter | | | | | | | |
| 3/0 | | 5/2 | | 9/1 | | 5/0 | |

| | |
|--|--------------------|
| Total Complaints 2011 To Date (Internal/Division Level) | 22/3 |
| <u>Sustained - Non-disciplinary</u> | <u>4/2</u> |
| <u>Sustained - Disciplinary</u> | <u>3/1</u> |
| <u>Unfounded</u> | <u>8/0</u> |
| <u>No Conclusion</u> | <u>0/0</u> |
| <u>Withdrew</u> | <u>2/1*</u> |
| <u>Exonerated</u> | <u>1/0</u> |
| <u>Open</u> | <u>4/0</u> |
| <u>Policy Failure</u> | <u>0/0</u> |

***One withdrawn case was forwarded to IA in June 2011 from December 2010**